

Jenner Health Centre

Patient Participation Group

Meeting Date: Tuesday 3 April 2012 @ 19:00pm

Attendees:

- Karen Burrill – Chair
- Dr Gillie Evans
- Simon Stitson (Practice Manager)
- Annette Glazier
- William Old
- Sue Carter
- Graham Moores
- John Dunham
- Marian Dunham
- Cheryl Jakes
- Pearina Marriott
- Bryonie Smith

Apologies:

- Dr Andrew Anderson
- Dr Adriaan van Biljon
- Dr Anil Nair
- Jackie Brisbane (NHS Cambridgeshire)
- Trudy Lapinskis
- Penny Fisher
- Dena Old
- Pamela Potts
- Linda Arbon
- Sheila Burrill
- Edward Burrill
- Paul Phillips
- Sheila White
- Cindy Poli
- Dee Laws
- Nicky Spriggs

Minutes:

- Karen Burrill opened the meeting and thanked all for attending.
- Group welcomed Bryonie Smith from the Children's Centre to the meeting. Bryonie was attending to talk about the role of the Children's Centre but would also like to join the Group and attend future meetings. Group agreed and Bryonie joined the PPG.
- Simon will add Bryonie's details to the PPG mailing list and those of colleague Suzanne Donovan.

Children's Centre - Whittlesey

- Bryonie Smith attended the meeting to talk to the Group about the Children's Centre. Bryonie's role is attached to both the Whittlesey Children's Centre and the Murrow Children's Centre.
- Every community in Cambridgeshire has access to a Children's Centre – role focuses on children under 5 and disadvantaged families, although the Locality Team provide support to young people up to the age of 19.
- 40 Children's Centres are in place in Cambridgeshire, Whittlesey Children's Centre is based in unused class rooms at New Road School.
- Locality Team consists of Nursery Nurse, Social Worker, Youth Worker, In-School Support Worker and an Educational Support Worker and they all work together to improve the outcomes for children and young people in the community. Team work with all the local schools and link in with lots of local groups and other professionals. Also work closely with the local GP Practices and with the Health Visiting Teams.
- Offer a wide range of services and support ranging from baby massage and yoga and lots of play sessions and educational sessions. Also run trips to the seaside and recently took a group to the local panto.
- Team work with children who are in care and work with child protection issues and the role is to keep children within the home as much as possible and to support parents in raising and caring for their children. Some parents may have drug, alcohol or mental health problems.
- Service faces many challenges and needs to make a £1m saving over the next two years across Cambridgeshire. Work locally has demonstrated that service has improved the abilities of children entering education.
- Service can arrange funded child care for up to 10 hours per week for local families through support groups such as Kidzone.
- Bryonie explained that there is quite a high level of need locally and the Centre can also make use of donations of clothing, bikes, household items etc that can be very quickly turned around and placed with local families who would greatly value the support.
- Group discussed how the PPG could support the Children's Centre and how the Children's Centre could support the PPG and practice.
- Practice would be happy to act as a base for a First Aid course for clients of the Children's Centre. A Minor Illness course for young parents would also be beneficial – could the Practice help with this?
- Simon will add a link from the Practice website to the Children's Centre website.
- Bryonie explained that Centre is very happy to help patients with surveys etc.

Just a Show - 2013

- Group discussed arrangements for the Talent Evening in 2013 following the success of the 2012 event. Venue will move to the Ivy Leaf Club so that more tickets can be sold. Event is scheduled for 23 February 2013 and a booking form has been submitted to the Ivy Leaf Club.

- Graham will double check the booking and clarify with the Club whether the Charity/Fundraising tariff will be applied. The Practice is happy to provide a supporting letter to help with the application if needed. Graham will also look into whether the event could be booked by a Club member or whether the PPG could become a member.

Update on the Hog Roast Event – 19 May 2012

- Event is confirmed for Saturday 19 May 2012 – Hog Roast with Quiz Night.
- Quiz is provided by Mike Wildboare who will also host.
- Quinns are providing the bar – Graham will check with Quinns re:- their licence and the time they would like to set up.
- Meeting will be held on 11.04.2012 at 7pm at Karen's house with Sue, Annette and Paul to run through the arrangements and identify any tasks outstanding etc.
- Group thanked Graham for his hard work in helping to organise this event.
- Hog Roast will provide all of the sauces, salad, rolls and butter etc. They will also provide disposable bowls and cutlery etc.
- Cindy has printed posters and tickets and these are ready to be distributed/sold. Dee will also help with posters and Bryonie is happy to display at the Children's Centre too.

Children's Disco Update

- This event is planned for sometime in August.
- Cheryl has arranged a free disco for the event and the Group thanked her for doing so.
- Cheryl and Nicky will meet with Karen on Weds 18.04.2012 to discuss the event and to form a working party to organise and arrange.

Diabetes Education Event

- Simon explained that this will be held on Weds 09.05.2012 at the Practice, starting at 7pm. Event will be focused on Type 1 Diabetic patients with Jonathan Rowland providing a talk and answering questions and queries etc. Dr van Biljon will also be attending together with the Diabetic Specialist Nurse.
- John, Marian, Cheryl and Sue volunteered to help with teas and coffees for the event – Simon will confirm numbers nearer the time.
- Bryonie offered mugs from the Children's Centre also. John and Marian have access to an urn that we could use.

Feedback from the Practice

- Simon explained that the Practice Facebook page is now up and running and a link has been set up from the Practice website. The Facebook page needs to be "Liked" by patients – once this has been done all updates will appear in their news feeds. The page will be a good way to spread news, information and advise and to promote the activities and success of the patient group.

- Gillie thanked the Group for their support during the current period of GP sickness – Practice has temporarily moved to book on the day appointments to ensure demand can be managed and will revert to normal appointment systems as soon as the Team are back in place.

Any Other Business

- Recent coffee morning raised £92.90 – less £20.00 for the hire of the hall. Group discussed and considered feedback regarding pricing etc for future events. A £1.50 charge will be applied next time.
- Next meeting will be **Tuesday 1 May 2012 at 7pm at Jenner Health Centre.**