

Jenner Health Centre

Patient Participation Group

Meeting Date: Tuesday 1 May 2012 @ 19:00pm

Attendees:

- Karen Burrill – Chair
- Simon Stitson (Practice Manager)
- Annette Glazier
- William Old
- Sue Carter
- John Dunham
- Marian Dunham
- Pearina Marriott
- Sheila White
- Paul Phillips

Apologies:

- Dr Andrew Anderson
- Dr Adriaan van Biljon
- Dr Anil Nair
- Dr Gillie Evans
- Jackie Brisbane (NHS Cambridgeshire)
- Trudy Lapinskis
- Penny Fisher
- Dena Old
- Pamela Potts
- Linda Arbon
- Sheila Burrill
- Edward Burrill
- Cindy Poli
- Dee Laws
- Nicky Spriggs
- Bryonie Smith
- Cheryl Jakes
- Graham Moores

Minutes:

- Karen Burrill opened the meeting and thanked all for attending.
- Simon will contact Craig Gardner from Whittlesey First Responders to see if they would be able to attend a future meeting to talk to the Group.

Update on the Hog Roast Event – 19 May 2012

- Group ran through arrangements for the event. Sheila asked whether a licence would be required by the PPG for the outside bar – Karen advised that the licence was covered by Quinn's. Group discussed outside bars and Simon ran through some of the arrangements for occasional permissions for clubs and individuals to sell alcohol. Group agreed that it would be better to approach providers with an existing licence.
- Karen updated that there was a problem with providing a bar for this event and that she was speaking to other providers. In the event that a bar could not be provided, free wine would be provided on the tables and attendees asked to bring their own drinks.
- Group ran through the number of tickets sold for the event so far – capacity is around 60 people – count up indicated 34 sales so far with adverts just published in Discover Whittlesey. Initial discussion about whether to continue with the event, Group reviewed and agreed to continue with the event.

Children's Disco Update

- Karen updated the Group on this event following a meeting by the organising committee.
- Format will be a children's fancy dress disco – the main aim being engagement and participation rather than who's outfit is best, therefore no prizes. Will take place on Tuesday 31.07.2012 between 11:00am and 13:30pm at St Andrew's Hall. Entry will be £1.50 per child, parents/guardians enter free. Tea/Coffee will be served and sold. Free juice and biscuits for the children.

Diabetes Education Event

- Simon updated the Group on this event. All is now organised. Will be held on Weds 09.05.2012 at the Practice, starting at 7pm. Event is for Type 1 Diabetic patients with Jonathan Rowland providing a talk and answering questions and queries etc. Dr van Biljon will also be attending together with the Diabetic Specialist Nurse.
- All Type 1 Diabetic patients have been invited together with their partners/parents/carers.
- Karen, Marian, Sue and Annette will help with teas and coffees for the event. Simon will arrange milk, Bryonie offered loan of mugs, Marian can access an urn. Karen will use PPG tea and coffee. Simon will sort snacks. Team will arrive at approx 18:15pm to help with set up.

Feedback from the Practice

- Simon thanked the Group and all the patients for their help and support during the recent GP sickness. Normal appointments resumed just after Easter.
- Catherine Reidy has joined the Practice Reception Team and Andrea Handley will be covering the Team Leader role while Cindy is away.
- Simon reminded all that the Practice Facebook page is now up and running and a link has been set up from the Practice website. The Facebook page needs to be "Liked" by patients – once this has been done all updates will appear in their news feeds. The page will be a

good way to spread news, information and advise and to promote the activities and success of the patient group.

Any Other Business

- Karen advised that the Whittlesey Patchwork Ladies group has donated £225.00 to the PPG and will be handing over a cheque at Scaldgate on 21.05.2012 at 2pm. All are invited to attend. Group thank the Patchwork Ladies for their very generous donation.
- Simon provided a brief overview of the Borderline LCG structure and the structure of the larger Cambridgeshire & Peterborough CCG. The next Borderline LCG clinical governance event on 16.05.2012 at 1pm at Kingsgate will be looking at GP access and use of A&E. Patients are invited and encouraged to attend so please let Simon know if you would be interested in coming along.
- Karen ran through an e-mail from Dee asking about ideas for shared equipment with NQST as funding was available. Group discussed at length and Simon advised that time and consideration needs to go into such decisions to ensure equipment is needed and used and that a clear and safe care pathway is established for it. This takes time to work through.
- Group then discussed the proposed EMG machine. Simon and Karen accepted that this may have been a hasty decision and, on reflection, the limited use of the machine may represent poor value for money. Other options could make better use of the funds – a wheelchair, for example. Group discussed other ideas and ideas for understanding what patients might like – the Waitrose model was considered where customers vote for one of three options. Group to think about purchasing options for the next meeting.
- Next meeting will be **Tuesday 12 June 2012 at 7pm at Jenner Health Centre.**